MANUAL E-BIKE



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For the sake of better readability, the male form is used with personal names and personal nouns throughout this manual. The terms in question principally apply to all genders in the spirit of equal treatment. The abbreviated language form is used solely for editorial reasons and does not represent any value judgement.



NOTICE

Your contact, if you purchased your Canyon bike in the US:

Canvon Bicvcles USA, Inc. 5600 Avenida Encinas, Suite 180 Carlsbad, CA 92008



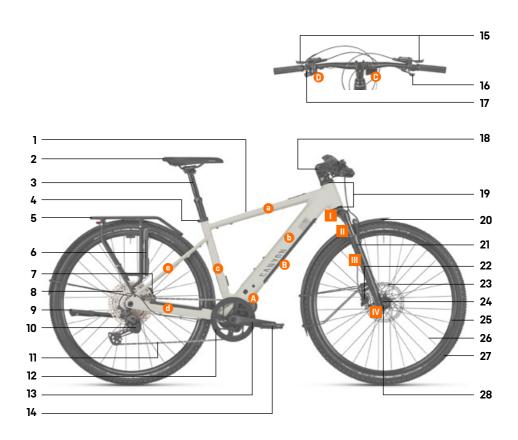
NOTICE

Your contact, if you purchased your Canyon bike in a country other than the US:

Canyon Bicycles GmbH

Karl-Tesche-Straße 12

D-56073 Koblenz





Bicycle components

- 1 Frame:
 - a Top tube
 - **b** Down tube
 - c Seat tube
 - d Chainstaye Rear stay
- 2 Saddle
- 3 Height-adjustable seat post/dropper post
- 4 Seat post clamp
- 5 Pannier rack with rear light
- **6** Tyre pump
- 7 Rear brake
- 8 Cassette sprockets
- 9 Kickstand
- 10 Rear derailleur
- 11 Chain
- 12 Chainring
- 13 Crank set
- 14 Pedal

Handlebar:

- 15 Brake lever front/rear
- 16 Shift lever
- 17 Control lever height-adjustable/ dropper post
- **18** Stem
- 19 Headset
- 20 Fender

21 Suspension fork:

- I Fork crown
- II Stanchion tube
- III Lower leg
- IV Drop-out
- 22 Front brake
- 23 Brake rotor

Wheel:

- 24 Thru axle
- **25** Rim
- 26 Spoke
- **27** Tyre
- 28 Hub

Electric drive components

- A Mid-mounted motor
- **B** Rechargeable battery
- C Display
- **D** Operating unit

NOTES ON THE TRANSLATION OF THESE ORIGINAL OPERATING INSTRUCTIONS

PAY PARTICULAR ATTENTION TO THE FOLLOWING SYMBOLS:

The possible consequences described will not be described each time the symbols appear in the translation of these original operating instructions!

A DANGER

This symbol indicates a hazardous situation which could result in death or serious injury – if the relevant operational instructions are not followed or if the relevant protective measures are not taken.

O CAUTION

This symbol is used to address practices not related to physical injury – which may, however, result in damage to property and the environment.

MOTICE

This symbol indicates specific safety-related instructions or procedures about how to handle the product or refers to a section in the operating instructions that deserves your particular attention.

NOTICE

Observe the General Safety Instructions supplied with the e-bike.

1 NOTICE

Your e-bike and the translation of these original operating instructions together with the comprehensive world-specific Canyon bicycle manual and the system instructions of the drive system manufacturer complies with the requirements of the EN ISO standard 4210-2, the EN 15194 standard for cycles – Electrically power assisted cycles – EPAC bicycles, the DIN EN 17404 (EPAC Mountain bikes) in the respective current version as well as with the Regulation on machinery 2023/1230/EU.

1 NOTICE

Be sure to read the comprehensive world-specific Canyon bicycle manual MTB, Road or Urban as well as the system instructions of the drive system manufacturer. You find them at www.canyon.com/downloads (as of February 2025).

The translation of these original operating instructions is an additional set of instructions which together with the comprehensive world-specific Canyon bicycle manual MTB, Road or Urban and the system instructions of the drive system manufacturer complies with the requirements of the EN ISO 4210-2 standard, the EN 15194 standard for cycles – Electrically power assisted cycles – EPAC bicycles, the DIN EN 17404 (EPAC Mountain bikes) in the respective current version as well as with the Regulation on machinery 2023/1230/EU.

Also observe the manuals of the component manufacturers. These are available at www.canyon.com/downloads (as of February 2025).



In the following chapters the translation of these original operating instructions is referred to as **Manual E-Bike**.

In the translation of these original operating instructions, bicycles with drive assistance described as EPAC mountain bikes in the European standards EN 15194 and DIN EN 17404 are referred to as **e-bikes**. A precise description of the e-bike is given in the chapter "Intended use".

The translation of these operating instructions is subject to European law. If delivered to countries outside Europe, supplementary information has to be provided by the bicycle manufacturer.

Technical details in the text and illustrations of this translation of the original operating instructions are subject to change.

1 NOTICE

Keep the **General Safety Instructions** and the **Quick Start Guide** supplied with the e-bike for future reference and hand it over to the respective user, in case you sell, lend or pass on the e-bike otherwise.

1 NOTICE

Important! Assembly instructions in the **Quick Start Guide supplied with the e-bike**. The Quick Start Guide is also available on our website www.canyon.com

NOTICE

Read pages 5 to 17 of this manual before your first ride. Perform the functional check on pages 18 and 21 of this manual before every ride!

DEAR CANYON CUSTOMER.

In this **Manual E-Bike**, we have compiled lots of tips for you on how to use your e-bike, instructions for maintenance and care plus a wealth of things worth knowing on bicycle and e-bike technology. Read this Manual E-Bike thoroughly. You will find it worth your while, even if you have cycled all your life and feel like a veteran with your new bike or e-bike. E-bike technology has developed at a rapid pace during recent years.

To enjoy riding your e-bike and for your own safety, you should read the Manual E-Bike, the comprehensive world-specific Canyon bicycle manual as well as the General Safety Instructions and the Quick Start Guide for your model and

- follow the assembly instructions and the "Before every ride" checklist exactly,
- observe and follow the instructions given in the chapter "Before your first ride",
- read in the chapter "Intended use" about the intended purpose of your new e-bike and about the actual maximum permitted overall weight
- and carry out the minimum functional check before every ride. For more details on how to proceed, read the chapter "Before every ride" of this Manual E-Bike. Do not set off unless the functional check was passed one hundred per cent!

You find your comprehensive world-specific Canyon bicycle manual on our website www.canyon.com. A lot of adjusting, maintenance and repair works are described there in detail. When carrying out these routines, be aware that the instructions and information provided in your manual only refer to Canyon e-bikes and that they do not necessarily apply to other bikes or e-bikes. Due to numerous designs and model changes, it may be that some of the routines are not described in every detail.

For this reason strictly observe the manuals of our component suppliers enclosed with the BikeGuard.

Note that the instructions and tips may require further explanation depending on various factors, such as the experience and skills of the person doing the work or the tools being used, and some jobs may require additional (special) tools or measures not described in the manual.

Furthermore, you will find numerous service videos on our website www.canyon.com that will help you carry out small repair and maintenance works. For your own safety, never do work on your bicycle unless you feel absolutely sure about it. If you are in doubt or if you have any questions, contact our service hotline.

Observe: This Manual E-Bike cannot teach you the skills of a bicycle mechanic. Even a manual as big as an encyclopaedia could not describe every possible combination of e-bike models and components or parts on the market. Therefore, this Manual E-Bike together with the system instructions of the drive system manufacturer. and your comprehensive world-specific Canyon bicycle manual focuses on your newly purchased e-bike and standard components and provides the most useful information and warnings. It does, however, not teach you how to fully assemble an e-bikel

This Manual E-Bike cannot teach you how to ride the e-bike. Be aware that riding an e-bike is a potentially dangerous activity, especially on public roads which require the rider to stay in control of his or her e-bike at all times. Be aware from the moment you set off that you ride at a higher speed. Always keep this fact in mind and ride considerately!

Like any sport, riding an e-bike involves the risk of injury and damage. When you set off on an e-bike you should be aware of and accept this risk.

Always keep in mind that on an e-bike you have no safety devices around you (e.g. bodywork, ABS, airbag) like you have in a car.

Therefore, always ride carefully and respect the other traffic participants. Never ride under the influence of drugs, medication, alcohol or when you are tired. Do not ride with a second person on your e-bike and never ride without having both hands on the handlebar.

Observe the legal regulations concerning cycling with e-bikes off the roads. These regulations may differ in each country. Respect nature when riding through the forest and in the open countryside. Only use your e-bike on signposted, well maintained trails and hard-surface roads.

Always bear in mind that you travel rapidly and quietly. Do not startle pedestrians or other bike or e-bike cyclists. Always make others aware of your presence well ahead of time and by ringing your bell or make use of the brakes so as to avoid accidents. Familiarize yourself with your e-bike.



Before you set off note: Never ride without a properly adjusted helmet and without glasses and take care to always wear suitable, bright clothing. As a minimum you should wear straight cut trousers and shoes fitting the pedal system.

Your Canyon team wishes you lots of fun with your e-bike!

A DANGER

Keep in mind: During cycling you must not hold onto a moving vehicle or trailer. Keep both hands on the handlebar. Take your feet off the pedals only if required by the condition of the road.

NOTICE

Your e-bike and the translation of these original operating instructions together with the comprehensive world-specific Canyon bicycle manual and the system instructions of the drive system manufacturer complies with the requirements of the EN ISO standard 4210-2, the EN 15194 standard for cycles – Electrically power assisted cycles – EPAC bicycles, the DIN EN 17404 (EPAC Mountain bikes) in the respective current version as well as with the Regulation on machinery 2023/1230/EU.

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You find complementary instructions at www.canyon.com/downloads (as of February 2025).



Concept, text, photos and graphic design:

Zedler – Institut für Fahrradtechnik und -Sicherheit GmbH www.zedler.de Last update: February 2025, edition 5

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If required, you can order these instructions in paper form free of charge from the following address:

Canyon Bicycles GmbH Karl-Tesche-Straße 12 D-56073 Koblenz





MOTICE

Visit our website from time to time at www.canyon.com. There you will find the latest news, information and useful tips as well as the addresses of our distribution partners.

1 NOTICE

This manual does not help you to assemble an e-bike from individual parts or to repair it! Technical details in the text and illustrations of this manual are subject to change.

NOTICE

For your own safety, never do any assembly or adjusting work on your bike unless you feel absolutely sure about it. If you are in doubt, call our service hotline or use the contact form on our website www.canyon.com

INTENDED USE

To define the intended purposes for the different types of bicycles and e-bikes, we have classified our bikes in different categories. The purpose of this classification is to define test requirements to comply with the expected type of stress for each bike, even in the early stages of development. This is to ensure the highest possible level of safety for the use of our bikes.

It is therefore of major importance that the bikes and e-bikes are not used under conditions beyond the intended use, as this bears the risk that the bikes' and e-bikes' maximum load is exceeded and the frame or other components are damaged. This can result in severe crashes.

The maximum permitted overall weight should not exceed 130 kg (286 lbs). A model-specific deviation from the maximum permissible overall weight is marked on the sticker on the frame.

The maximum permissible overall weight is calculated as follows:

weight of e-bike (kg/lbs)

- + weight cyclist (kg/lbs)
- + weight of luggage (e.g. rucksack, pannier bags)
- + weight of trailer including cargo, passengers and/or pets (kg/lbs), only if approved
- = maximum permissible overall weight (kg/lbs)

You find information on the maximum permitted overall weight on the frame sticker of your Canyon e-bike.



Strictly observe the category to which your e-bike belongs. You can determine the category of your e-bike by means of the marking on the frame, which uses the following symbols. The category specifies the grounds on which you are allowed to ride and the riding actions your e-bike is designed for.

If you are not sure about the category your e-bike belongs to, contact our service hotline.

A DANGER

Towing child trailers is not allowed in general. **Exception**: You may use a Croozer trailer with the models Pathlite:ON and Precede:ON. If you are not sure whether you can use a trailer with your Canyon e-bike, inform yourself on our website www.canyon.com or contact our service hotline.

A DANGER

Child seats are not allowed in general.



Be sure to also read the comprehensive world-specific Canyon bicycle manual, the General Safety Instructions as well as the system instructions of the drive system manufacturer. You find them at www.canyon.com/downloads (as of February 2025).

9 INTENDED USE

Bikes of the **category le** are designed for riding on hard-surface roads where the wheels remain in permanent contact to the ground. These are in general **road racing bicycles** with racing handlebars or straight handlebars, **triathlon or time trial bicycles**. The maximum permitted overall weight (consisting of rider, luggage, bicycle and trailer including load) is specified on the CE marking on your bike.

Proven cyclocross bikes and gravel bikes with racing handlebars and cantilever or disc brakes are a special case in this category. In addition, these bikes are also suitable for gravel paths and off-road trails where a short loss of tyre contact with the ground due to small stairs or steps at a height of 15 to 20 cm can occur. You find the e-bike-specific information separately on the CE marking on your bike.

Bikes of the category 2e are designed for well-maintained hard-surface roads where the wheels remain in permanent contact to the ground. These bikes are designed for urban mobility and thus mainly for participation in road traffic and use on public and permitted lanes. This category comprises urban, city and trekking bikes. The maximum permitted overall weight (consisting of rider, luggage, bicycle and trailer including load) is specified on the CE marking on your bike. You find the e-bike-specific information separately on the CE marking on your bike.

Bikes of the category 3e comprise the intended purpose of category le and 2e bikes, but are additionally suited for rough and unpaved terrains. Sporadic jumps of a maximum height of approx. 60 cm are also included in the field of use of these bicycles. But inexperienced riders doing jumps of this height may land inappropriately, thus increasing the acting forces significantly which may result in damage and injuries. This category is represented by MTB hardtails and full-suspension bikes with short suspension travel. You find the e-bike-specific information on the CE marking on your bike.







Category 4e comprises the intended purpose of bikes of the categories le to 3e. In addition, bicycles of this category are suitable for very rough and partly blocked terrain with steep slopes and higher speeds as a result thereof. Regular, moderate jumps by experienced riders are no problem for these bicycles. The regular and long-term use of the bicycles on North Shore trails and in bike parks should, however, be excluded. Due to the higher stresses, these bicycles should be checked for possible damage after every ride. Full-suspension bikes with medium suspension travel are typical for this category. You find the e-bike-specific information on the CE marking on your bike.

The type of use of category 5e stands for very challenging, highly blocked and extremely steep terrains, which can only be mastered by welltrained riders with technical skills. Rather high jumps at very high speeds as well as the intensive use of specific, identified bike parks or downhill trails are typical for this category. In the case of these bicycles it must be considered that a thorough check for possible damage is carried out after every ride. If there is a pre-existing damage, even minor stress can result in failure. A regular replacement of safety-relevant components should also be taken into account. Wearing special protectors is strongly recommended. Full-suspension bikes with long suspension travel as well as dirt bikes are typical for this category. You find the e-bike-specific information on the CE marking on your bike.

ALE BIKE CATEGORY PLEASE READ MANUAL BEFORE USAGE MEETS SAFETY STANDARDS DIN EN ISO 4210 & DIN EN ISO



A DANGER

Mounting a pannier rack on the seat post is not permitted on bikes with carbon seat posts. The only way of riding with luggage is by using a special bicycle rucksack.



NOTICE

Also observe our always updated website www.canyon.com. There you will find an illustration visualising the intended use of all Canyon bike models.



NOTICE

You find more information on carrying luggage on your bike in our comprehensive world-specific Canyon bicycle manual.

EPACs (ElectricallyPower AssistedCycles) in the UK also referred to as EAPCs (Electrically Assisted Pedal Cycles) are bicycles with an auxiliary motor that only switches on when the pedals are moved by the rider. When you stop pedalling, the motor switches off.

The **pushing aid** provides assistance when pushing the e-bike or when doing a hill start, even without pedalling, up to a speed of 6 km/h (3.7 mph). The amount of the assistance and the speed depend on the gear.

More details on the legal regulations for riding an e-bike concerning driving licence, registration, type approval, requirement to wear a helmet, insurance, regulations on the use of cycle lanes etc. are listed in the table:



	Electric bicycle ¹ (also with pushing aid)
Pedal assistance up to max. km/h (mph)	25 km/h (15.5 mph) MDS ² without pedal assistance 6 km/h (3.7 mph)
Helmet	recommended
Rear mirror	no
Horn	no
Driving licence	no
Registration or type approval	no, however UKCA mark and UKNI mark (North Ireland) or CE mark (indefinitely) ³
Insurance	no
Riding on cycle lanes permitted	in town: yes out of town: yes
Riding on forest trails permitted	yes
Vehicle class	bicycle
Legal age	14 years
Child seat	Not permitted on principle, unless otherwise specified in the model-specific QSG.
Child trailer	Not permitted on principle, unless otherwise specified in the model-specific QSG.
Turn indicator	permitted and recommended

¹ In accordance with www.gov.uk/electric-bike-rules

² MDS - maximum design speed

³ UKCA (UK conformity assessed) plus UKNI where North Ireland is involved, see www.gov.uk/guidance/using-the-ukca-marking



A DANGER

Do not modify or manipulate ("tune") your e-bike. **Risk of accident!** Modifications and manipulations will render the warranty void and result in a loss of the private liability insurance cover. The e-bikes are then possibly no longer approved for use on public roads and on forest trails (subject to Road Traffic Licensing Regulation).



For more information on the intended use of your e-bike and the maximum permitted overall weight (rider, luggage, bicycle and trailer including load), read the chapter "Before your first ride" and visit our website www.canyon.com

NOTICE

The regulations and rules for e-bikes are being revised constantly. Read the daily press to keep you informed about current legislative changes.

NOTICE

We recommend that you take out private liability insurance. Make sure that coverage for damage caused during cycling by bicycle or e-bike is provided by your insurance. Contact your insurance company or agency.







BEFORE YOUR FIRST RIDE

Have you ever ridden an e-bike? Note the
particular riding characteristics of this revolutionary hybrid drive concept. Set off for your
first ride by selecting the lowest level of drive
assistance! Make yourself carefully familiar
with the potential of your e-bike in an area
free of traffic and try out the terrain you want
to ride on. Attend a riding technique course.
For more information visit www.canyon.com

More information on this is provided in the chapter "Riding the e-bike".

Our e-bikes are usually designed for a specific maximum permissible overall weight. The permitted overall weight is specified on the CE marking on your bike. Never exceed the maximum permissible overall weight.

For more information on the intended purpose read the chapter "Intended use" or contact our service hotline.

3. If you want to use your bicycle on public roads, it has to comply with the respective legal requirements. These requirements may vary in each country. The fittings of your e-bike are, therefore, not necessarily complete. Inform yourself about the laws and regulations applicable in your country or in the country you intend to use the e-bike. Have your e-bike equipped accordingly before using it on public roads.

A DANGER

Do not wear long skirts or ponchos and do not hang long strings, bands or the like to your e-bike during the ride. There is the risk of getting caught in the wheels or in the drive. **Risk of a fall!**







A DANGER

The weight distribution on e-bikes differs markedly from the weight distribution on bicycles without drive assistance. An e-bike is clearly heavier than a bicycle without drive assistance. For this reason parking, pushing, lifting and carrying the e-bike is more difficult. Bear this in mind when loading your e-bike into a car and unloading it or when mounting it on a bicycle carrier system.

4. The rechargeable battery of your e-bike must be charged before you set off for the first time. Are you familiar with the handling and mounting of the rechargeable battery? Before you set off for the first time, check whether the battery is fully charged, properly mounted, that it has engaged audibly or that it is locked.

For more information see the system instructions of the drive system manufacturer. and the Quick Start Guide.

5. The functions of your e-bike are operated with the buttons of the control unit on the handlebar or with the remote switch on the frame (down tube or top tube). Are you familiar with all functions and displays? Check whether you know the functions of all buttons. For more information see the system instructions of the drive system manufacturer.





▲ DANGER

We recommend that you charge your battery during the day and only in dry rooms which have a smoke or fire detector. However, do not charge the battery in your bedroom. Place the battery during the charging process on a big, non-inflammable plate made of ceramics or glass!

▲ DANGER

Charge your battery only with the supplied charger. Do not use the charger of any other manufacturer, not even when the connector of the charger matches your rechargeable battery. The rechargeable battery can heat up, catch fire or even explode.



Note that the rechargeable battery switches into the sleep mode after a few days of nonuse. Read in the system instructions of the drive system manufacturer on how to wake up the battery.





▲ DANGER

Do not park the e-bike in the blazing sun.

6. Are you familiar with the brake system? Our e-bikes are normally delivered with the left brake lever operating the front brake. Check whether the lever of the front brake is in the position you are used to. If it is not, you will need to train to get used to the new configuration, as inadvertent use of the front brake can throw you off your bike. Have the lever-to-brake assignment changed by an expert, if necessary. Make sure that the lever-to-brake assignment is the same on all your bikes.

Your new e-bike is equipped with modern brakes which may be far more powerful than those you were used to so far. Be sure to first practise using the brakes off public roads! Do approach the maximum possible deceleration gradually. For more details on brakes read the chapter "The brake system" in your comprehensive world-specific Canyon bicycle manual.

7. Are you familiar with the type and functioning of the gears? If not, make yourself familiar with the gears in a place clear of traffic. Make sure not to pedal with too much force when shifting. For more details on the gears read the chapter "The gears" in your comprehensive world-specific Canyon bicycle manual.



Strictly observe the category to which your e-bike belongs. The category can be identified by the frame marking. The category specifies the grounds on which you are allowed to ride and the riding actions your e-bike is designed for. The category is specified in the chapter "Intended use". If you are not sure about the category your bike belongs to, feel free to contact our service hotline at any time.





DANGER

Pull the brake lever of the rear brake and stop pedalling. The e-bike stops. **Emergency stop!** Stopping within the shortest possible distance requires controlled braking with both brakes.

A DANGER

Be aware that the brakes of your e-bike are always more effective than the drive. If you face any problems with your drive (e.g. because it pushes you forward before a turn), slow down your e-bike carefully.

A DANGER

Note that the assignment of brake lever to brake calliper can vary from country to country! Check which brake lever acts on which brake. If it does not comply with your habits, we recommend that you ask an expert to change the brake lever setup!

- 8. Does the frame size fit, are saddle and handlebar properly adjusted? Stand over the top tube of your e-bike and check whether there is enough clearance between the top tube and your crotch (at least one handbreadth). The saddle should be set to a height from which you can just reach the pedal in its lowest position with your heel. Check whether your toes reach to the floor when you are sitting on the saddle. Riding with too big a frame may cause injuries, when getting off the bike quickly! For more information on the saddle position read the chapter "Adjusting the Canyon bike to the rider" in your comprehensive world-specific Canyon bicycle manual.
- 9. Have you ever tried clipless or step-in pedals and the shoes they go with? Before setting off with clipless pedals for the first time, carefully practise locking one shoe onto a pedal and disengaging it while the bike is stationary. Lean against a wall when practising so that you do not topple over. Adjust the locking and release mechanism, if necessary. Be sure to read the chapter "The pedal systems" in your comprehensive world-specific Canyon bicycle manual at www.canyon.com/downloads (as of February 2025) first.







A DANGER

When getting on your e-bike, make sure not to step in the pedals until you sit in the saddle and grip the handlebar tight and that one pedal is at the lowest position when you get on. The motor assistance might switch on suddenly and result in an uncontrolled start of your e-bike. **Risk of a fall!**

A DANGER

A lack of practice when using clipless pedals or too much spring tension in the mechanism can lead to a very firm connection, from which you cannot quickly step out! **Risk of a fall!**

A DANGER

Electric road bikes and electric gravel bikes may only be used with clipless/step-in pedals. Do not use flat or platform pedals or dual pedals (clipless on one side, platform on the other side).

A DANGER

In particular, make sure there is enough clearance between crotch and top tube so that you do not hurt yourself, if you have to get off quickly.

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- 10. If you bought an e-bike with suspension, you should check the air pressure of the suspension fork and the rear shock. If necessary, use the pump included in the BikeGuard for the adjustment. Improperly adjusted suspension forks and rear shocks are liable to malfunction or damage. This will in any case impair the riding behaviour as well as your safety whilst riding. For more information read the chapters "The suspension fork" and "Full-suspension" in your comprehensive world-specific Canyon bicycle manual.
- 11. Are parts of your e-bike made of carbon? Note that this material requires special care and careful use. Read in any case the chapter "Special characteristics of carbon" in your comprehensive world-specific Canyon bicycle manual.





A DANGER

Keep in mind that in wet conditions the brake performance is less effective and the tyre grip reduced. Look well ahead when riding on wet ground and ride clearly slower than in dry conditions.

A DANGER

Our e-bikes are high-end sports equipment, representing lightweight construction as the pinnacle of engineering. Also be a professional when it comes to handling of the material. Misuse, unprofessional assembly or insufficient maintenance can render the e-bike unsafe Risk of accident!

A DANGER

Be aware that the distance you need to stop your e-bike may increase when you are riding with your hands on bar ends. The brake levers are not in all gripping positions within easy reach.

▲ DANGER

Do not hang any bags, umbrellas or other heavy or big objects to the handlebar of your e-bike. **Risk of a fall!**

CAUTION

Note that not all e-bikes are fitted with kickstands. Therefore, when parking your e-bike, make sure it stands safe and secure and is not at risk of toppling over or being knocked over. If your e-bike topples over, it can suffer from damage.

NOTICE

Check with your insurers that the e-bike as well as the storage and charging of lithium-ion batteries are covered by your house-hold and fire insurance. Read the daily press to keep yourself informed about current legislative changes.

BEFORE EVERY RIDE

During production your e-bike was checked repeatedly and subjected to a final check.

Nevertheless, be sure to **check the following points before every ride** to exclude any malfunctioning that may be due to the transport of your e-bike or to modifications a third person may have performed on your e-bike during a standing time:

- Are the quick-releases/thru axles of the front and rear wheel and other bolted connections on the seat post and other components properly closed? For more information read the chapter "How to use quick-releases and thru axles" in your comprehensive world-specific Canyon bicycle manual.
- Are the connections of the rechargeable battery, the control unit on the handlebar and the drive properly plugged? For more information see the system instructions of the drive system manufacturer.
- 3. Is your battery fully charged? Remember to fully recharge the battery after each longer ride (e.g. less than 50 % charged). Modern lithium-ion batteries have no memory effect. However, it also does no harm if your e-bike is parked for a short time (e.g. overnight) when the battery charge level is less than 50 %. However, you should not wait until the battery is fully discharged!

For more information see the system instructions of the drive system manufacturer.







A DANGER

If the quick-releases/thru axles or other fastenings are not properly closed, parts of the e-bike may come loose. **Risk of a fall!**

A DANGER

Remove the rechargeable battery or the display before doing any work on your e-bike (e.g. servicing, repairs, assembly, maintenance, work on your drive etc.). Activating the drive system unintentionally bears the **risk of injury!**

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4. Does the display on the control unit on the handlebar show all values? Is there any error message or warning on the display? Check the values are correct before every ride. Do not set off on your e-bike when the control unit shows a warning.

For more information see the system instructions of the drive system manufacturer.

Is the battery tight in its holder and properly locked up? Never set off with a loose and unlocked battery.

For more information see further below in these instructions, the Quick Start Guide and potentially the system instructions of the drive system manufacturer.

6. Are the tyres in good condition and do they have sufficient pressure? Note that an e-bike weighs heavier and that your usual tyre pressure may be insufficient. A higher pressure gives a better riding stability and reduces the risk of a puncture. The minimum and maximum pressure (in bar or PSI) is indicated on the tyre side.

Spin the wheels to check whether the rims are true. Also look out for tyres with ruptured sides or broken axles or spokes while you do this.

For more information read the chapter "The wheels - tyres, inner tubes and air pressure" in your comprehensive world-specific Canyon bicycle manual.









- 7. Test the brakes while standing by firmly pulling brake levers towards the handlebar. A pressure point should be reached after the lever has only travelled a short distance; the lever must, however, not touch the handlebar! If your bike has hydraulic brakes, check the hydraulic brake cables for oil leaks. For more information read the chapter "The brake system" in your comprehensive world-specific Canyon bicycle manual.
- Let your e-bike bounce on the ground from a small height. If there is any rattling, check where it comes from. Check the bearings, the bolts and the proper seat of the battery, if necessary.
- 9. If you want to ride on public roads, make sure your e-bike is equipped according to the regulations of your country. Riding without lights and reflectors in dark or dim conditions is very dangerous. You will be seen too late or not at all by other road users. For riding on public roads your e-bike must be fitted with the prescribed reflectors and for riding in the dark a permissible lighting system. Turn on the lights as soon as dusk sets in.

For more information read the chapter "Legal requirements" in your comprehensive world-specific Canyon bicycle manual.







O CAUTION

To protect your e-bike from damage, observe the maximum permitted overall weight and the regulations regarding the transport of luggage in the chapter "Intended use". Furthermore, we recommend that you read the chapter "Transport of the e-bike" before transporting your e-bike by car or plane.

10. If you have an e-bike with suspension, check it as follows: Press down on your e-bike and see whether the suspension elements retract and extend as usual

For more information read the chapters "The suspension fork" and "Full-suspension" in your comprehensive world-specific Canyon bicycle manual.

- 11. The most important accessory for a successful cycling tour is a small tool bag mounted underneath the saddle. The tool kit should include two plastic tyre levers, the most commonly used Allen keys, a spare tube, a tyre repair kit, a rag and a little cash. Do not forget a tyre pump mounted to the frame, and your mobile phone.
- 12. If your bike has a kickstand, make sure it is fully raised before you set off. **Risk of a fall!**
- 13. Take a sturdy folding, chain or D-lock with you if you want to park your e-bike. The only way to protect the e-bike against theft is to lock it to an immovable object.

A DANGER

Do not use your e-bike, if it fails on one of these points! Riding a defective e-bike can result in serious accidents! If you are in doubt or if you have any questions, contact our service hotline or use the contact form on our website www.canyon.com

CAUTION

Remove the display, if possible, when parking the e-bike. This is to protect the e-bike against theft; in addition, it cannot be used with drive assistance ad hoc.





A DANGER

The drive system is free of vibrations. During use your e-bike is undergoing stress resulting from the surface of the road and through the rider's action. Due to these dynamic loads, the different components are affected by wear and fatigue. Check your e-bike regularly for wear marks as well as for scratches, dents, bent parts and incipient cracking. Components that have reached the end of their service life may fail suddenly without previous warning. Have your e-bike inspected regularly so that components in question can be replaced, if necessary. For more information on maintenance and operational safety read the chapters "General notes on care and inspection", "Recommended torque values" and "Service and maintenance schedule" in your comprehensive world-specific Canyon bicycle manual.

NOTES ON THE ASSEMBLY FROM THE BIKEGUARD

The assembly from the BikeGuard is no witchcraft, but you should proceed with care and deliberation. Unprofessional assembly can render the e-bike upsafe.

First we would like to make you familiar with the components of your e-bike.

Unfold the front cover of your Manual E-Bike. Here you will find the illustration of an e-bike showing all the essential components. Keep this page folded out while you are reading. This means that you can quickly find the component that is being referred to in the text.

The illustration shows an arbitrary e-bike – this is not what every e-bike will look like.

You find detailed information on the assembly of your Canyon e-bike also in the **Quick Start Guide**.

A DANGER

Do not clamp carbon frames or seat posts in the holding jaws of a workstand! This could damage the frame or the seat post. Mount a sturdy (aluminium) seat post instead and use this to clamp the frame, or use a workstand that holds the frame at three points inside the frame triangle or clamps the fork and bottom bracket shell.

O CAUTION

When using a suitable workstand clamp your e-bike only at the seat post or with a suspension device at the saddle and handlebar.

GENERAL INFORMATION ON E-BIKE ASSEMBLY

Your e-bike was completely assembled and adjusted at the factory. The e-bike is fully functional without any further adjustments after completion of the assembly steps explained further below. After carrying out assembly work, always do a test ride in an unfrequented place or on a quiet road.



The **Quick Start Guide** contains only a brief description of the assembly. If you are neither skilled nor experienced in this kind of work, read the following pages and the more detailed chapters in your comprehensive world-specific Canyon bicycle manual; also observe the instructions of the component manufacturers on their respective websites or at www.canyon.com

Before your first ride, carry out the checks described in the chapter "Before every ride".

It is best to use a workstand expressly suitable for e-bikes or to ask a helper to hold your e-bike while you assemble it.

▲ DANGER

Do not work on your bicycle with a box cutter. You may damage the component or hurt yourself. Be sure to use scissors where needed.

USING THE CANYON TORQUE WRENCH



In our opinion the use of a torque wrench is essential to ensure that two parts can be fastened together securely and safely.



Put the matching bit into the holder of the Canyon torque wrench.

Insert the Allen key fully into the bolt head.



Exceeding the maximum torque value at the clamping bolts (e.g. at the stem, seat post or seat post clamp) leads to an excessively high clamping force. This can cause the component to fail and hence there is a high associated risk of accidents. In addition, the product guarantee would be null and void in such a case. Too loose or overtightened screws or bolts can cause a failure and hence lead to an accident. Always observe strictly the torque values indicated by Canyon.



Slowly turn the handle of the Canyon torque wrench. When the bolt is tightened, the pointer moves over the scale. Stop the turning movement as soon as the pointer reaches the marking of the prescribed torque value.



NOTICE

Assemble your Canyon using the Canyon torque wrench enclosed with the BikeGuard.

USING THE CANYON ASSEMBLY PASTE



Lightweight components made of carbon or aluminium are particularly susceptible to damage caused by excessive clamping force. Canyon assembly paste creates extra friction between two surfaces, allowing the necessary torque value to be reduced by up to 30 %.



This is especially useful in the clamping areas of handlebars and stem, steerer tube and stem and seat post and seat tube, i.e. three areas where too much clamping force can damage either component, causing component failure or voiding the warranty.

By reducing the clamping force, Canyon assembly paste prevents the possible destruction of carbon fibres or thin-walled components made of aluminium. Frequent cracking at the clamping points is also prevented.



It also retains its effectiveness in wet conditions and provides maximum protection against corrosion. Canyon assembly paste can be used for all carbon and aluminium connections. It's ideal for this purpose, as it does not harden.

Prior to applying Canyon assembly paste, remove dirt particles and lubricant residues from the surfaces to be treated. Apply a thin and even film of Canyon assembly paste to the cleaned surfaces using a brush or a chamois.

Mount the components, as specified.

Use the Canyon torque wrench and never exceed the prescribed maximum torque value.

Remove excessive Canyon assembly paste and re-seal the small sachet after use



NOTICE

Make it a rule to use Canyon assembly paste on seat posts to achieve a firm seat of the seat posts. Changing the height of the seat post in the frame often leads to a scratching of the surface. This is normal wear and no reason for complaint. In the case of height-adjustable seat posts scratching is not an issue.

REMOVING, REMOUNT-ING AND CHARGING THE BATTERY

We recommend that you always charge the battery when it is mounted. This is possible with all Canyon e-bikes.



Park your Canyon e-bike in a stable position for mounting and removal or charging of the battery.

Always switch off the system first using the on/ off button before mounting or removing the battery or charging it while it is mounted.

For repair, cleaning or the like we recommend that you remove the battery.



You find further information on mounting, removal and charging the battery in the Quick Start Guide of your model supplied with your e-bike.

For the different Canyon models there are three different versions of how the battery is mounted:

- · built in battery
- · slide-in battery
- side-insert battery

The mounting and removal of the three systems is described briefly in the following.

A DANGER

Be sure to charge your battery with the supplied charger only. Do not use the charger of another manufacturer, not even when the connector of the charger matches your rechargeable battery. The rechargeable battery can heat up, catch fire or even explode!

▲ DANGER

The battery of your Canyon e-bike is rather heavy. When mounting and removing the battery, make sure that it does not fall and sustain damage. Do not open, disassemble or crush the battery. **Risk of explosion!**

NOTICE

When you remove your battery from the holder for charging it (with your Canyon e-bike left in the open during the charging process), you should protect the connections, e.g. with a plastic bag against rain, water, moisture and dirt. If the connections of the rechargeable battery are soiled, clean them with a dry rag.

BUILT-IN BATTERY



Open the cover of the charging socket above the bottom bracket.

SLIDE-IN BATTERY



If your Canyon is equipped with a slide-in battery, you can either remove the battery for charging or charge it while it is mounted.



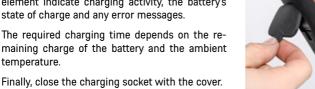
Insert the charging plug of the supplied charger into the charging socket.

Make sure that the power cable of the charger is correctly and securely plugged into the device socket on the charger. Connect the charger then to the power supply system. LEDs on the control element indicate charging activity, the battery's state of charge and any error messages.

maining charge of the battery and the ambient temperature.



To remove the battery you have to unlock the battery with the key (1).



Open the cover on the down tube subsequently (2). Hold the battery in place with one hand.

Reach into the opening at the top of the cover with the other hand (3). You can now fully unlock the battery by pressing the button at the top of the battery.

NOTICE

You find further information on charging the battery in the Quick Start Guide of your model supplied with your e-bike.



Continue holding the battery in place. Slowly tilt the battery downwards (4).



To charge the battery while mounted open the cover on the top tube first (7).



Remove the battery from the lower holder in the down tube (5).



Then insert the charging plug of the supplied charger into the charging socket (8).



Now you can charge the removed battery with the charger supplied (6).



NOTICE

You may have to turn the front wheel slightly to remove the battery.



NOTICE

You find further information on mounting, removal and charging the battery in the Quick Start Guide of your model supplied with your e-bike.

SIDE-INSERT BATTERY



If your Canyon is equipped with a side-insert battery, you can either remove the battery for charging or charge it while it is mounted.

Slide the two small levers at the top and bottom of the cover towards each other (1).



Reach into the grey tab at the top end of the battery and remove the battery downwards from the mounting (4).

Continue holding the battery in place and tilt the battery slowly downwards. Remove the battery from the lower holder in the down tube.



Now you can fold up the cover towards the side. From now on hold the battery in place with one hand (2).



To charge the **battery while mounted** open the cover above the bottom bracket first **(5)**.



To **remove the battery** you have to unlock the battery with the key **(3)**.



Then insert the charging plug of the supplied charger into the charging socket (6).

RIDING THE E-BIKE

You can ride your e-bike like a conventional bike. The unique riding experience, however, starts when you actuate the drive system. The motor with its high torque increases its assistance as you put more force into the pedals.

Set off for your first ride by selecting the lowest level of drive assistance. Gradually get used to the additional propulsion. Slowly approach the potential of your e-bike in an area free of traffic.

Practise typical riding situations such as starting off and braking, tight corners and riding on narrow cycle paths and lanes and on loose grounds. This is where an e-bike clearly differs from a conventional bicycle.

RIDING WITH DRIVE ASSISTANCE

The system is switched on and off with the buttons on the control unit, the battery or the handlebar, or with the remote switch on the frame (down tube or top tube). Furthermore, the buttons on the control unit allow to select various assistance modes and different cycle computer functions as required, and the control unit displays the remaining capacity of the rechargeable battery.

When switched on, the system activates during pedalling and the drive assistance is available. Sensors measure your pedalling movements and control the fully automated drive assistance according to the selected assistance mode. The level of the additional boost depends on the assistance mode, your speed and, the amount of force applied to the pedals.

The assistance switches off when you reach a speed of more than 25 km/h (15.5 mph).







A DANGER

Do not step on the pedals before sitting in the saddle, select the lowest drive assistance and be ready to brake when you set off. **Risk of a fall!**

A DANGER

Keep in mind that pedestrians do not hear you when you approach at high speed. Therefore, ride particularly defensive and anticipating when using cycle lanes and cycle/footpaths to avoid accidents. If necessary, ring the bell to warn others.

Keep in mind that you may have to change your riding habits:

- Do not mount by placing one foot on the pedal and by trying to throw the other leg over the saddle. The e-bike would set off suddenly. Risk of a fall!
- Stop pedalling earlier than you are used to before riding a turn or bend. Otherwise there may be too much propulsion and your cornering speed may be too high.
- Do not give in to the temptation to always ride in a high gear, due to the strong motor. Shift gears frequently as you may be used to with a conventional bicycle to be as efficient as possible in your share of forward movement. Your cadence should always be in a smooth flow. In other words, you should pedal at more than 60 crank rotations per minute.
- · Shift down during or before stopping.
- Keep in mind that the other road users are not yet used to the e-bikes and their higher speeds. Ride with this fact in mind and anticipate the actions of other road users.
- Be aware that the speed you ride at will be clearly faster than you are used to. Therefore, keep these facts in mind and be ready to brake whenever an unclear or a possibly dangerous situation comes into your field of vision.

A DANGER

Keep in mind that due to the higher drive power on the rear wheel the risk of falling with slippery roads increases (wet conditions, snow, gravel etc.). This applies all the more when riding around bends. **Risk of a fall!**

A DANGER

Be aware that the brakes of your e-bike are always more effective than the drive. If you face any problems with your drive (e.g. because it pushes you forward before a turn), slow down your e-bike carefully.

A DANGER

Do a test ride in an unfrequented area to make yourself familiar with the riding characteristics of your e-bike and the possibly higher speed and acceleration, before riding on public roads. **Risk of accident!** Never ride without a helmet!

▲ DANGER

Pull the brake lever of the rear brake and stop pedalling. The e-bike stops. **Emergency stop!** Stopping within the shortest possible distance requires controlled braking with both brakes.

A DANGER

Keep in mind that car drivers and other road users may underestimate your speed. Always wear bright clothing. Always ride with foresight on public roads and anticipate the actions of other road users. **Risk of accident!**

RANGE – USEFUL INFORMATION FOR A LONG RIDE

How long and how far you can benefit from the auxiliary drive depends on several factors, i.e. the road conditions, the weight of the rider and any additional load, the rider's pedal force, the degree or mode of assistance, (head)winds, frequent stops, temperature, weather conditions, topography, tyre pressure etc.

The charge state of your rechargeable battery can be read from the display of the control unit on the handlebar or, in addition, on the rechargeable battery. For more information see the system instructions of the drive system manufacturer.

To extend the range it is recommended that you ride with low or no assistance at all on level or downhill trails and only select maximum drive assistance with headwinds, heavy additional loads and/or when climbing hills.

You can extend the range by

- checking the tyre pressure regularly, i.e. once a week with pressure gauge, and changing it, if necessary
- shifting gears down in front of traffic lights and intersections or in general in cases of stops and by setting off in low gears
- changing gears regularly, as you are used to on a bicycle without drive
- · not only riding in high gears
- riding with these facts in mind and always in flow to avoid any unnecessary stops
- reducing your additional load, i.e. without unnecessary luggage
- storing your battery indoors in cooler temperatures, in particular when it is cold, and only installing it in your e-bike shortly before you set off on your ride
- not parking the e-bike in the blazing sun





If your battery has not enough capacity to reach your destination, benefit from the decisive advantage of the hybrid concept of your e-bike: Without drive assistance you can ride your e-bike like a conventional bicycle with an unlimited range and nearly without compromising on riding characteristics.

A DANGER

If your battery runs empty during the ride, do not recharge the battery with any charger, even if it happens to have the same connector type. **Risk of explosion!** Make it a habit to charge your battery only with the supplied charger.

CAUTION

E-bike batteries do not have a memory effect. It is recommended that you charge the battery after long rides. Avoid any depth discharge of the rechargeable battery.

RIDING WITHOUT DRIVE ASSISTANCE

You can also use your e-bike without drive assistance, i.e. just like a conventional bicycle.

Observe the following points when riding with the battery discharged:

- · Do not ride without battery, because lighting and display will not be available in such cases.
- Even if you want to ride without drive assistance, you can switch on the control element on the handlebars of your e-bike with built-in battery in order to have the functions of your bike computer at your disposal.
- The lighting system is powered by the rechargeable battery, it can even be used when the battery is discharged. It is, however, recommended that you recharge the battery immediately after you have returned.





O CAUTION

After you have removed the second battery of your Dual Battery e-bike from the down tube: Keep the connections of the rechargeable battery free of dirt and moisture. Protect the connections of your rechargeable battery with the protective cover, if supplied, or protect the connections with a plastic bag. With the battery removed the display and in particular the lighting system will most probably not work.

CAUTION

Keep in mind that the battery of your e-bike will show signs of wear over the years. This will result in a degradation of the battery and more and more reduce the range per battery charge. After a certain period of time it is even necessary to replace the battery.

NOTICE

Keep in mind that the lighting time when the battery charge is low (and after assistance has switched off automatically) is limited to approx. 2 hours.



NOTICE

For more information on how to use the battery's performance to the maximum, read the chapter "Proper handling of the rechargeable battery".

PROPER HANDLING OF THE RECHARGEABLE BATTERY

Remove the rechargeable battery if you do not use your e-bike for a longer period of time (e.g. during the winter season). Store the rechargeable battery in a dry room at temperatures between 5 and 20 degrees Celsius. The state of charge should be 50 to 70 % of the charging capacity. Check the state of charge if the rechargeable battery is left unused for more than two months, and recharge it in between, if necessary.

For more information read the chapter "Temperature ranges and operating limits".



Charge the battery with an ambient temperature of 15 to 25 degree Celsius. Let hot batteries cool down beforehand. You should also let the battery warm up to room temperature before connecting it to the charger in winter or after a ride in cold weather.

A DANGER

Charge your battery only with the supplied charger. Do not use the charger of any other manufacturer, not even when the connector of the charger matches your rechargeable battery. The rechargeable battery can heat up, catch fire or even explode!

DANGER

Make sure that your rechargeable battery is in sound condition. Do not open, disassemble or crush the battery. **Risk of explosion!**

A DANGER

Do not expose your battery or the charger to the blazing sun during charging.





▲ DANGER

We recommend that you charge your battery during the day and only in dry rooms which have a smoke or fire detector. However, do not charge the battery in your bedroom. Place the battery on a large, non-inflammable surface, e.g. made of ceramic or glass, while charging! Unplug the battery as soon as it is charged.

A DANGER

Keep the rechargeable battery and the charger during the charging process away from moisture and water to exclude electric shocks and short circuits.

▲ DANGER

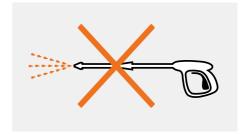
Make sure to use the battery only for the e-bike for which it is designed.

Be sure to observe the following points when cleaning your battery or e-bike:

- If possible, the battery must always be removed before cleaning the e-bike.
- To clean the battery integrated in the down tube (removable), use a clean, dry or at most slightly damp cloth and pay attention to any damage to the housing when cleaning.
- Avoid any cleaning with a high-pressure cleaner or steam jet. The jet of a high-pressure cleaner should, under no circumstanced, be directed at the rechargeable battery, as there is a risk of water entry and/or a short-circuit.
- E-bikes with the battery mounted (removable and built-in) must never be positioned upside down. This could cause water to collect in the down tube that cannot drain away.

For more information on the proper handling of your rechargeable battery see the system instructions of your drive system manufacturer.





A DANGER

Do not use any cleaning agents or other chemicals to clean the battery. Keep aggressive chemicals, such as oils, greases, lubricants and solvents away from the battery. Such chemicals can cause permanent damage to the battery.

▲ DANGER

After each cleaning, check that there is no water in the area of the battery and that the contacts are dry.

▲ DANGER

Steam cleaning, high-pressure cleaning or cleaning with a water hose is not permitted. The contact of the electrics or the drive with water can destroy the units. The individual drive components can be cleaned with a soft rag and neutral detergents. You may use a moist rag, but not excessive water. Keep the rechargeable battery dry and do not submerge it! **Risk of explosion!**

O CAUTION

When you remove your battery from the holder for charging it with your e-bike left in the open during the charging process, you should protect the connections, e.g. with a plastic bag against rain, water, moisture and dirt. If the connections of the rechargeable battery are soiled, clean them with a dry rag.

A DANGER

Do not use a rechargeable battery or a charger that is defective. If you are in doubt or if you have any questions, contact our service hotline.

A DANGER

Keep the rechargeable battery and the charger out of the reach of children!

A DANGER

Keep your battery away from fire and heat. Risk of explosion!

▲ DANGER

Do not charge any other electrical devices with the supplied charger of your e-bike!

A DANGER

Batteries must not be short-circuited. Therefore store them in a safe storage area and make sure the battery is not short-circuited accidentally (e.g. with another battery). In addition, rechargeable batteries must not be stored inappropriately, e.g. in a box or in a drawer where they can be short-circuited by other conductive materials or where they can short-circuit each other. Do not deposit any objects in the storage area (e.g. clothes).

A DANGER

Clean the battery only with a clean, slightly moist cloth or rag.

A DANGER

Do not use any cleaning agents or other chemicals to clean the battery! Keep aggressive chemicals such as oils, greases, lubricants or solvents away from the battery, as these agents can damage your battery permanently.





O CAUTION

Do not dispose of your rechargeable battery in the normal household waste! It must be disposed of according to battery disposal regulations. Therefore, sellers of new rechargeable batteries must provide collection of old batteries and appropriate disposal. If you are in doubt or if you have any questions, contact our service hotline or use the contact form on our website www.canyon.com

O CAUTION

Make sure not to discharge your rechargeable battery completely (also referred to as 'deep discharge'). This occurs often when the battery has run out completely and the e-bike was left standing for a few days. Depth discharge will affect the rechargeable battery of your e-bike permanently. A deep-discharged battery can only be recharged in exceptional cases and with special chargers. Alternatively, contact our service hotline or use the contact form on our website www.canyon.com

CAUTION

Remove the rechargeable battery from your e-bike if you do not use your e-bike for a longer period of time, and keep it clean and dry.

CAUTION

If the rechargeable battery or the charger (or parts of it) must be replaced, only use original spare parts. Contact our service hotline.

CAUTION

Do not keep charging your battery over a prolonged period of time if you do not need it. Remove the charger as soon as the battery is fully charged.

O CAUTION

Make sure not to accidentally damage the unplugged magnetic connector by turning the crank or the pedals.

O CAUTION

Keep in mind that the battery of your e-bike will show signs of wear over the years. This will result in a degradation of the battery and more and more reduce the range per battery charge. After a certain period of time it is even necessary to replace the battery.





1 NOTICE

Lithium-ion batteries have no memory effect; they can therefore be charged at any time without affecting the charging capacity.

1 NOTICE

Also observe the notes on the respective stickers on the rechargeable battery or on the charger.

TEMPERATURE RANGES AND OPERATING LIMITS

The temperature ranges and the operating limits recommended by the respective drive system manufacturer are indicated in the table below:

Component	Bosch ¹	Shimano ²	Fazua ³	TQ Systems 4
Temperature during charging (°C)	0 +40	0 +40	0 +45	0 +40
Temperature during operation (°C)	-5 +40	-10 +50	-20 +60	-5 +40
Temperature during storage (°C)	+10 +40	+10 +20	-20 +60	0 +40
Recommended state of charge during a long period of non-use (%)	30-60	70	60	30-60
Recommended charge cycle during a long period of non-use	every 6 months	every 6 months	every 6 months	every 6 months
1 www.bosch-ebike.com	² https://si.shimano.com	3 www.fazua.com	www.tq-ebike.com	

A DANGER

Do not charge and park the e-bike in the blazing sun. Temperatures above the temperature recommended in the table can result in battery failure.

KIOX DISPLAY



Some models with Bosch drive are equipped with a KIOX display. This display is held in place by magnets.



When you park your Canyon e-bike, you can remove the KIOX display by pulling it out of the holder, toward the front and up.



To protect the display from theft, it can be attached to the holder with a screw. To do so read the BOSCH KIOX owner's manual. Alternatively, contact our service hotline or use the contact form on our website www.canyon.com

BOSCH ABS



Some models, such as the Pathlite:ON SUV and Grand Canyon:ON are equipped with Bosch's anti-lock braking system (ABS).

The ABS control unit is on the suspension fork of your Canyon.

The ABS system ensures more safety when you activate the front wheel brake.

The ABS avoids a locking of the front wheel. This prevents your Canyon e-bike from slipping away or rolling over. In addition, it increases the riding stability.

Nevertheless, ABS cannot outwit physics. However, ride carefully and at an appropriate speed in wet or slippery conditions. Do not brake in inclined position.





Sensors on the front and rear wheel continuously check the speed.



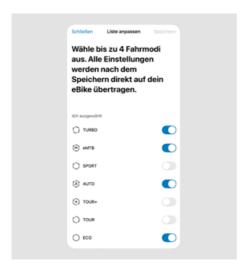
The ABS is activated automatically when you activate the brakes. It is crucial that you use the brakes as you are used to. Don't be put off by the fact that the brake or brake lever jerks a little, especially at the course of the braking process. The ABS system is only activated if you keep the brake lever pulled.

A DANGER

Be sure to do some test braking on your new Canyon e-bike with ABS in an area free of traffic first! Slowly approach the braking behaviour of the ABS system.

A DANGER

Keep in mind that the ABS system cannot overwit physics in all situations. However, ride carefully and at an appropriate speed in wet or slippery conditions. Do not brake in inclined position.



The ABS system provides different modes for you. You can choose the mode suitable for you in the Bosch Flow App. You find more information at:

www.bosch-ebike.com/en/products/riding-modes



If the LED does not light up when the drive system is switched on or does not go out when the speed reaches 5 km/h (3.1 mph) or lights up continuously during the ride, the ABS is defective.

As a rule, an error code is also shown on the display or in the Bosch Flow App.

ABS INDICATOR LIGHT



There is an LED indicator light on your control unit.

When switching on the drive system the LED lights up briefly to indicate that the ABS system is functional. As soon as you have reached a speed of 5 km/h (3.1 mph), the LED goes out.

🛕 DANGER

If the LED indicator light permanently lights up during the ride, the ABS function is not active. The brake system itself is, however, functional. In such a case, contact our service hotline or use the contact form on our website www.canyon.com

1 NOTICE

With the Purion 200 system, any ABS errors that occur are only shown on the display, as the Purion 200 does not have an LED indicator light.

NOTICE

You find more information at: www.bosch-ebike.com/en/products/abs

BOSCH X TRP AUTOSHIFT

Some Canyon e-mountain bikes are equipped with the 12-speed TRP shifting system E.A.S.I. A12.

The automatic TRP shifting system is combined with the Bosch motors Performance SX and CX. The power supply for the gears comes directly from the battery of your Canyon e-MTB.



The automatic TRP shifting system shifts and changes gears during the ride.

The Bosch smart system accesses various information, including the current speed, the cadence, the torque and the gear engaged. With this information the shifting system chooses the suitable gear.



The display shows information about the shifting, e.g. the chosen shifting mode and the gear engaged.

In addition, it is possible to make your own settings via the Bosch App or directly via the display.

The so-called "RollShift" ensures shifting during rolling without pedalling during shifting.



You have got the option to manually overrule the automatic shifting for 10 seconds. I.e. you can adjust your gear manually at any time.

By activating the TRP button on the handlebar you can also change into the **manual mode** and then choose your gears on your own.

A DANGER

Before using the new TRP shifting system, be sure to do a test ride in an area free of traffic. Change between the gears and carefully try the functioning of your new shifting system.

NOTICE

You find more information at: www.tektro.com/TRP/EASI_A12/en/ If you are in doubt or if you have any questions, contact our service hotline or use the contact form on our website www.canyon.com

SWITCHING THE LIGHTING SYSTEM ON

Some models, such as the Pathlite:ON are equipped with a front light.



The light has to be activated on the display. Depending on the model and software, this may be done automatically as soon as the system is switched on.



As soon as the light is switched on the light symbol appears on the display.



You can also activate the bike lighting manually.

To do so, you have to press the "Bike lighting" button on the Purion 200 display or on the control unit for more than 1 second.

A DANGER

An incomplete or inoperative lighting set is not only against the law, it is also a hazard to your life. Cyclists riding in the dark without a light are easily overlooked in traffic in the dark or in adverse weather conditions and risk getting involved in serious accidents!

Orientation of the front light

To set the lighting range of the front light, proceed as follows.

Make sure that your e-bike is standing upright before you on level ground before you start the adjustment.



Use a 3 mm Allen key to loosen the fixing screw of the front light just as far as necessary to move the front light up and down in the holder by hand

Make sure that you do not unscrew the screw completely.



You can now align the front light to the desired position.

It is best to adjust the front light in a dark area, e.g. in an underground car park.

Use the light beam projected onto the road to adjust the light's position:

- The centre of the front light's beam may not hit the road surface at more than 10 metres distance ahead of the e-bike.
- The front light has to be adjusted in a way that it does not dazzle other road users.
- Modern LED lighting systems provide much more light output and are less dazzling when adjusted correctly. Try to find the light setting suited to your riding speed on a ride on a quiet road or on a country lane away from road traffic.

You find more information on adjusting the front light in the Quick Start Guide of your model supplied with your e-bike.



Once you have set the correct position, tighten the fastening screw of the light to 3 Nm.

Use the Canyon torque wrench and never exceed the prescribed maximum torque value.

CROOZER CHILD TRAILER

Some category 2e e-bike models are designed in a way that you can use them with a Croozer trailer. Whether or not using a bicycle trailer with your model is permitted is specified in the description of your Canyon e-bike on our website www.canyon.com or contact our service hotline or use the contact form on our website www.canyon.com

Before mounting your Croozer trailer, you need to install the "Croozer Click & Crooz 12-167 XL" thru axle with integrated hitch in the rear wheel.



For information on removing your thru axle, read the chapters "Quixle thru axle (rear wheel)" and "How to use quick-releases and thru axles" in your comprehensive world-specific Canyon bicycle manual.

Slide the thru axle with integrated hitch for the Croozer trailer from the left through the wheel dropout and the hub.

When the thread of the thru axle engages, slightly tighten the thru axle with integrated hitch clockwise. Using a torque wrench, tighten the thru axle with integrated hitch to 12 Nm torque.

For more information see www.croozer.com

The following regulations apply to lighting systems for bicycle trailers in Germany. Find out about and observe the applicable regulations for lighting systems for bicycle trailers in your country:

- If the trailer is wider than 60 cm or covers the rear light of the e-bike, the trailer must be equipped with a red taillight on the rear left side.
- In all cases, two white reflectors must be installed toward the front and two red reflectors must be installed toward the rear
- If the trailer is wider than 1 m, a white front light must be installed on it.
- Turn signal indicators on trailers are generally permitted.



For e-bike models with a hub gear, it is not necessary to replace the complete axle to be able to use the Croozer trailer. All need to do is replace the axle nut on the left-hand axle side.

TRANSPORT OF THE E-BIKE

BY CAR

E-bikes can be transported like conventional bicycles outside or inside the car. Always make sure that the e-bike is securely fastened outside or inside the car and check the fastenings regularly. In addition, you should always remove the battery from the e-bike prior to fastening it on the car roof. Stow the battery in its original cardboard box or in the Canyon battery bag and, if mounted, the removable display unit inside the car and secure them appropriately to avoid any damage during transport.

For more information read the chapter "Transport of your Canyon bike" in your comprehensive world-specific Canyon bicycle manual.

A DANGER

The weight distribution on e-bikes differs markedly from the weight distribution on bicycles without drive assistance. An e-bike is clearly heavier than a bicycle without drive assistance. For this reason parking, pushing, lifting and carrying the e-bike is more difficult. Bear this in mind when loading your e-bike into a car and unloading it or when mounting it on a bicycle carrier system.

CAUTION

Before transporting several e-bikes with a roof mounting or a rear mounting carrier system, inform yourself about the maximum load capacity of the bicycle carrier. Keep in mind that the weight of an e-bike is higher than the weight of a bicycle without drive. It could be that you are only allowed to transport one or two e-bikes instead of three bicycles without drive.



CAUTION

With most clamps of bike carrier systems there is a risk of crushing large-diameter frame tubes! As a result thereof carbon frames may fail abruptly during use, aluminium frames are susceptible to dents. There are, however, special suitable models available from car accessory dealers.

CAUTION

Make sure to remove all movable and loose parts and above all the rechargeable battery, the control unit and the cycle computer on the handlebar before transporting the e-bike inside or outside the car. If you transport your e-bike without its battery on a bike carrier system, protect the connections against water, moisture and dirt, e.g. with a plastic bag.

1 NOTICE

If necessary, inform yourself about the laws and regulations concerning bicycle/e-bike transport in the countries that you intend to transit during your journey. The laws and regulations differ, e.g. with regard to the marking.

BY TRAIN / BY PUBLIC TRANSPORT

E-bikes can be transported by public transport in the same way as conventional bicycles.

Taking bicycles or e-bikes with you by public transport is permitted in general, the regulations applicable in the cities differ, however. There are e.g. some places where you are only allowed to travel with your e-bike during off-peak hours and with an additional bicycle ticket. Inform yourself in time about the regulations of carrying the bicycle before you start the trip!

In some countries regional trains have special spaces for the storage of e-bikes and other things. This is an option to take your e-bike with you. They are often at the front or end of a train and marked with a bicycle sign.

When taking a high-speed train check whether you can take your e-bike or bicycle with you.

BY PLANE

If you intend to take your e-bike by plane or to dispatch it by a forwarding agent, you have to observe particular packing and labelling requirements for rechargeable batteries which are considered as hazardous goods. Contact the airline, an expert for hazardous items or the forwarding agent in time.







NOTICE

You can remove the battery for easier boarding and disembarking and transport it separately in the Canyon battery bag.



NOTICE

Contact the airline with which you intend to travel in time and inform yourself about conditions and possibilities of taking your e-bike with vou.



NOTICE

Before you start your trip inform yourself in time about the conditions of carriage and also observe the regulations and rules about bicycle transport in the countries through which you intend to travel.

AFTER AN ACCIDENT

 Check the rechargeable battery. If the rechargeable battery is no longer properly in its holder or shows any damage, do not use your e-bike any longer, at least not in the assistance mode. Switch off the motor and the battery separately, if necessary. A damaged battery can lead to a short-circuit resulting in a sudden failure of the e-bike assistance right at the moment when you need it.

Damage to the outer housing of the rechargeable battery can result in water or moisture entry which can lead to short circuits or electric shocks. The rechargeable battery may catch fire or even explode! Do not store a damaged battery in enclosed rooms. In such a case, contact our service hotline immediately.

 Check the display. Are all values displayed as usual? Do not use your e-bike if the display shows an error message or a warning. If necessary, switch off the system and wait ten seconds at least before you check it again. For more information see the system instructions of the drive system manufacturer.

Do not set off on your e-bike with motor assistance when the control unit shows a warning. In such a case, contact our service hotline immediately.

3. Check whether the wheels are still firmly fixed in the drop-outs and whether the rims are still centred with respect to the frame or fork. Spin the wheels and check whether the wheels run true. If the wheel wobbles visibly, it must be trued. For more information read the chapters "The brake system" and "The wheels" in your comprehensive world-specific Canyon bicycle manual.







A

NOTICE

Also observe the remarks in the chapter "Special characteristics of carbon" in your comprehensive world-specific Canyon bicycle manual.

4. Check that handlebar and stem are neither bent nor ruptured and whether they are level and upright. Check whether the stem is firmly fixed in the fork by trying to twist the handlebar relative to the front wheel. Also, briefly lean on the brake levers to make sure the handlebar is firmly fixed in the stem.

For more information read the chapters "Adjusting the Canyon bike to the rider" and "The headset" in your comprehensive world-specific Canyon bicycle manual.

5. Check that the chain still runs on the chainring and sprockets or that the belt still runs on the belt wheel. If your e-bike fell over to the chain side, check that the gears still function properly. Ask somebody to lift the e-bike by the saddle, then gently switch through all the gears. Pay particular attention when switching to the small gears, making sure the rear derailleur does not get too close to the spokes as the chain climbs onto the larger sprockets. A bent rear derailleur or bent drop-outs can make the rear derailleur collide with the spokes. Risk of a fall! This in turn can destroy the rear derailleur, the rear wheel or the frame.

For more information read the chapter "The gears" in your comprehensive world-specific Canyon bicycle manual.

Make sure the saddle is not twisted using the top tube or the BB shell as a reference. If necessary, open the clamping, realign the saddle and retighten the clamping.

For more information read the chapters "How to use quick-releases and thru axles" and "Adjusting the Canyon bike to the rider" in your comprehensive world-specific Canyon bicycle manual, and the attached instructions.







A DANGER

Carbon components which have suffered from an impact force as well as bent parts made of aluminium may brake without previous warning. They must not be repaired, i.e. straightened, as the risk of breakage would still remain imminent. This applies in particular to the fork, the handlebar, the stem, the crank set, the seat post and the pedals. When in doubt, it is always recommendable to have these components replaced, as your safety comes first.

7. Let your e-bike bounce on the ground from a small height. If there is any rattling, check where it comes from. Check the bearings, the bolts and the proper seat of the battery and the connectors, if necessary.

More information is provided in your comprehensive world-specific Canyon bicycle manual and in the system instructions of the drive system manufacturer.

8. Finally, take a good look at the whole e-bike to detect any deformation, discolouration or cracks

Ride back very carefully by taking the shortest route possible, even if your e-bike went through this check without any problems. Do not accelerate or brake hard and do not ride out of the saddle. If you are in doubt about the performance of your e-bike, have yourself picked up by car, instead of taking any risk.

Back home you need to recheck your e-bike thoroughly. Damaged parts must be repaired or replaced. Read the detailed chapters in your comprehensive world-specific Canyon bicycle manual and in the system instructions of the drive system manufacturer or call our service hotline if in doubt.





A DANGER

Deformed components can break without previous warning. They must not be repaired, i.e. straightened, as the risk of breakage would still remain imminent. This applies in particular to the fork, the handlebar, the stem, the crank set, the seat post and the pedals. When in doubt, it is always recommendable to have these components replaced, as your safety comes first.

CAUTION

Check the proper alignment of the Impact Protection Unit (IPU) after an accident. Check that the arrow at the front of the head tube and the groove of the IPU are perfectly aligned on top of one another. If they are not. contact our service hotline or use our contact form on our website www.canyon.com

CAUTION

When your e-bike with derailleur gears was involved in an accident or has toppled over, make it a rule to check the functioning and in particular the limit stops of the rear derailleur.

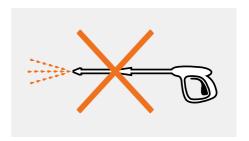
GENERAL NOTES ON CARE AND INSPECTION

Your e-bike is a product of high quality and technology. Nevertheless, as with other vehicles, you should see to your e-bike regularly and have an expert do the scheduled maintenance work. This is essential to ensure the safe and sustained functioning of all components.

WASHING AND CLEANING YOUR E-BIKE

Dried sweat, dirt and salt from riding during the winter or in sea air harm your e-bike. You should therefore make a habit of regularly cleaning all the components of your e-bike and protecting them from corrosion

Do not clean your e-bike with a steam jet. This cleaning method is quick, but it entails serious drawbacks: As the water is ejected at high pressure in a narrowly focussed jet, it may pass through seals and penetrate bearings. This leads to the dilution of lubricants and consequently to greater friction and onset of corrosion. This destroys and impairs the functioning of the bearing races in the long term. Steam jet treatment also tends to abrade stickers.





CAUTION

When working on your Canyon restrict yourself to jobs for which you are equipped and have the necessary knowledge.

CAUTION

Do not clean your e-bike with a strong water or steam jet from a short distance.



NOTICE

Protect the upward facing part of the chainstay and any places where cables might rub with foil or the like. This will avoid any unpleasant scratches and abrasion marks.

A much gentler way of cleaning your Canyon is with a soft water jet and/or with a bucket of water and a sponge or large brush. Cleaning your Canyon by hand has another positive side-effect: in that it enables you to discover defects in the paint or worn or defective components at an early stage.

After drying your e-bike you should polish its coating and metal surfaces with hard wax (except for the rotors). Apply the hard wax also to spokes, hubs, bolts and nuts etc. Use a handheld atomizer for parts with small surfaces. Polish waxed surfaces with a soft cloth to give them a nice shine and make them water-repellent.

Inspect the chain after you have finished cleaning and grease it, if necessary. For more information read the chapter "Chain maintenance" in your comprehensive world-specific Canyon bicycle manual.





A DANGER

While cleaning, look for cracks, scratches, dents as well as bent or discoloured material. If you are in doubt, contact our service hotline. Have defective components replaced immediately and touch up paint defects.

A DANGER

Keep the brake pads and the rotor free of cleaning agents and chain oil! This could render the brake ineffective (see the chapter "The brake system" in your comprehensive world-specific Canyon bicycle manual)! Do not apply grease or oil on clamping areas made of carbon, e.g. the handlebars, the stem, the seat post and the seat tube.

CAUTION

Before applying any hard wax on the frame of your e-bike, be sure to test it in a less visible spot first!

CAUTION

Remove tough oil or grease stains with a petroleum-based cleaning agent. Do not use degreasing agents containing acetone, methyl chloride etc., non-neutral, chemical or solvent-containing cleaning agents. They could attack the surface!

CAUTION

E-bike chains wear down faster than usual. Therefore, check for wear regularly.

SERVICING AND INSPECTION

First service:

A special maintenance schedule has been developed by our experienced technicians. On the first few kilometres/miles, for example, the wheels may be subject to a certain bedding-in process or Bowden and brake cables may stretch, making braking and gear shifting imprecise. Depending on how much you cycle, the repair of worn-down parts may be necessary already. In this case you will be contacted by a service technician beforehand.

Regular annual service:

Following a long and challenging season we recommend that you have your e-bike thoroughly checked. Who could do this better than those who built your e-bike?

The annual service will be carried out by our skilled staff according to a maintenance schedule tailored to your bicycle type.

▲ DANGER

Remove the rechargeable battery or the display before doing any work on your e-bike (e.g. servicing, repairs, assembly, maintenance, work on your drive etc.). Activating the drive system unintentionally bears the **risk of injury!**

NOTICE

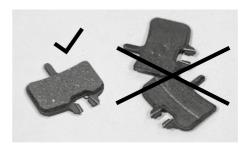
For more information on how to use the battery's performance to the maximum, read the chapter "Proper handling of the rechargeable battery".

MOTICE

You find detailed information about service and inspection in the chapter "Service and maintenance schedule" in your comprehensive world-specific Canyon bicycle manual.









Canyon safety check:

If you ride your e-bike less than 1,000 km (600 miles) a year, it requires correspondingly less servicing. In this case the Canyon safety check is exactly what you need. For this purpose our specialists have developed a schedule for this demand-oriented maintenance. This schedule includes less routines than an annual service, however all safety-relevant issues. We recommend that you have this check carried out before setting off into the new season or before going on a trip so that you can take off without a care.

Make an appointment in advance to ensure that your e-bike runs through this check as quickly as possible.





O CAUTION

If a component needs to be replaced, make it a rule to only use original spare parts. Wearing parts of other manufacturers, e.g. brake pads or tyres that are not of identical size, may cause harm to the safety of your e-bike. Risk of accident! If you do not, the CE marking as well as your warranty will become null and void. During the first 2 years (and the warranty period respectively) Canyon makes available all essential spare parts. In the event of unavailability Canyon will offer spare parts of equal or higher value. Use our service hotline or the contact form on our website www.canyon.com

CAUTION

You will find numerous service details on our website www.canyon.com that will help you carry out small repair and maintenance works. Never do work on your bicycle unless you feel absolutely sure about it! If you are in doubt or if you have any questions, contact our service hotline or use the contact form on our website www.canyon.com

CAUTION

To be able to enjoy your e-bike for many years it needs to be serviced regularly. More information in this regard is provided in the chapter "Service and maintenance schedule" in your comprehensive world-specific Canyon bicycle manual. The times specified there is a rough guide for cyclists riding between 750 and 1,500 km (460 and 930 miles) per year. If you regularly cycle a lot more on poor road surfaces or cross-country, it will require correspondingly shorter maintenance periods. This includes frequent rides in the rain or generally in moist conditions, as well.

NOTICE

In case you need to pack your Canyon to send it in to our workshop, be sure to strictly follow the packing instructions "Reboxing your Canyon e-bike", which you can find on our website www.canyon.com

The intended use of the e-bike includes regular servicing and the replacement of worn out parts in time, e.g. chains, brake pads or Bowden and brake cables, and therefore has an influence on the warranty and the guarantee, as well.

If a component needs to be replaced, make it a rule to only use original spare parts.



A DANGER

Do not position Canyon bicycle and e-bike models upside down. Turning them upside down may damage the add-on parts, in particular on the handlebar.

Exception: Models Spectral:ON and Torque:ON for removing and mounting the battery.

CAUTION

If in case of a repair no original spare parts are available, observe the replacement parts guidelines issued by the German service and bicycle association (VSF) and the German Bicycle Association (ZIV) and the Federal Guild Association (BIV). If you have questions, use our service hotline or the contact form on our website www.canyon.com

CAUTION

Keep in mind that the battery of your e-bike will show signs of wear over the years. This will result in a degradation of the battery and more and more reduce the range per battery charge. After a certain period of time it is even necessary to replace the battery.

CAUTION

Keep in mind that the auxiliary drive may lead to partly higher wear than you are used to. This applies in particular to the brakes and the tyres and in the case of mid-mounted motors to the chain and the sprockets.

▲ DANGER

Servicing and repairs are jobs best left to an expert. A lack of servicing or improper servicing may result in the failure of e-bike components. **Risk of accident!** However, if you want to do it on your own, restrict yourself to work for which you have the necessary expert knowledge and suitable tools.

▲ DANGER

Do not touch or reach into rotating wheels or disc brakes during the ride or servicing. **Risk of injury!**

▲ DANGER

Do not reach between chain and cassette sprockets during servicing and repair of the chain and the sprockets with the chainguard removed. **Risk of injury!**

A DANGER

A rechargeable battery that has reached the end of its service life must not be disposed of with normal household rubbish. Take the battery to where you get your new battery from, or use our service hotline or the contact form on our website www.canyon.com

▲ DANGER

Remove the rechargeable battery or the display before doing any work on your e-bike (e.g. servicing, repairs, assembly, maintenance, work on your drive etc.). Activating the drive system unintentionally bears the **risk of injury!**

A DANGER

Keep in mind that accessories can strongly affect the characteristics of the e-bike. If you are in doubt or if you have any questions, contact our service hotline or use the contact form on our website www.canyon.com

NOTICE

Be sure to read the chapters "Service and maintenance schedule", "Recommended torque values", "Warranty" and "Crash replacement" in your comprehensive world-specific Canyon bicycle manual!

NOTICE

For more information on warranty and guarantee read your comprehensive world-specific Canyon bicycle manual and visit our website www.canyon.com. If you have questions, use our service hotline or the contact form on our website www.canyon.com





NOTICE

Observe and follow the instructions given in the chapters on service and maintenance of the system instructions of the drive system manufacturer.

NOTICE

You can find the manuals of the component manufacturers as well as the system instructions of the drive system manufacturer at www.canyon.com. Here you will find all details about use, maintenance and care. This manual contains multiple references to these specific and detailed operating instructions. Make sure that the respective manuals for clipless/step-in pedals, gear and brake components are in your possession and that they are kept in a safe place together with this manual, the Quick Start Guide and the comprehensive world-specific Canyon bicycle manual.